



(509) 547-2476 (Local) (800) 642-6447 (Toll Free)

Regular Business Hours: Monday-Friday 8:00am to 5:00pm (Excluding Holidays)

Dear Customer:

Basin Disposal is excited to announce, that starting August 1st, we will begin administering the customer service and billing duties in the City of Dayton. We are firmly dedicated to continue providing exceptional refuse collection services with the most up-to-date equipment, reliable employees, and state of the art techniques. There will be no change in your actual services, and the service will remain mandatory.

As a valued City of Dayton customer, you will be invoiced directly from Basin Disposal, rather than from the city. Beginning August 1st, 1/2 of Dayton residential customers will be invoiced for August & September services, with subsequent invoices to follow every other month. On September 1st, the remaining 1/2 of Dayton residential customers will be invoiced for September & October services, with subsequent invoices to follow every other month. Commercial accounts will be billed monthly in arrears.

You will have several options available for paying your invoices. Basin Disposal provides free auto-pay service for automatic payment on the 10th of the month from either your checking account, or from your debit or credit card. We will be happy to send the forms at your request. We also accept debit/credit VISA-MASTERCARD-DISCOVER over the phone, also at no charge. A return envelope will be provided with invoices if you prefer to send in a check. On-line bill paying will also be available in the future.

Basin Disposal is committed to providing the high level of customer service that City of Dayton customers are accustomed to receiving. Our customer service representatives are knowledgeable, and look forward to helping with any questions you may have. Please call our office **directly** for service and billing assistance. 1-800-642-6447 or 1-509-547-2476.

Tips and information for successful garbage collection:

- Residents enjoy TOTAL COLLECTION PRIVILEGES with their 96 gallon can service. In the event that you must use extra 32 gallon containers, they will also be picked up at no additional charge. Additional cans are also available for a nominal fee.
- Roll the container out to the curb or alley by 5:00am on your pickup day. There may be additional charges to have a return trip if you miss pickup.
- Turn the handle away from the street or alleyway.
- The truck needs to drive up to your automated can. Please do not park a car in front of the container on pickup day. Please don't block can with basketball hoops, or other obstructions.
- Your container is for normal home and yard waste. If you have unusual items such as refrigerators, appliances or tires, call our office to make arrangements for pickup.
- **Fill the 96 gallon container first...it must be filled completely before other 32 gallon refuse containers will be picked up.**
- Any bundles, in addition to your trash container, must be tied, bundled, and not exceed 5 feet in length by 2 feet in girth.
- Any additional containers must weigh less than 65 pounds and be placed at least 3 feet from your refuse container.
- Collection will be made even on legal holidays.
- Do not put toxic or flammable materials in the container.

Local Recycling Centers

HELP KEEP DAYTON GREEN
Recycle container locations:

Dayton High School
on 2nd Street

Accepted materials:
Newspaper, mixed waste paper,
aluminum cans, brown glass,
clear glass

Behind Dingle's
on Main Street
Open to the public 24 hours per
day – 7 days per week

Accepted materials:
Cardboard, newspaper, mixed
waste paper, aluminum cans,
brown glass, clear glass

Columbia County Transfer Station
Tues-Thurs-Sat 11:00am-4:00pm

Accepted materials:
Cardboard, newspaper, mixed
waste paper, aluminum cans,
brown glass, clear glass

Please notice there are
openings on both sides to
drop your recyclables in.



www.basindisposal.com